

Commonly Asked Questions – GateKeeper Proximity

Setup

- [How to set up USB Bluetooth sensors for GateKeeper?](#)
- [How to add a new User to GateKeeper through the GateKeeper Hub.](#)
- [How to add a Token to a User through the GateKeeper Hub.](#)
- [How to add a User to a Computer through the GateKeeper Hub.](#)
- [How to add a create a new Group through the GateKeeper Hub.](#)
- [How many Groups can a Computer be in?](#)
- [How to login to websites without passwords?](#)
- [How to use GateKeeper in Windows Kiosk mode?](#)
- [How to disable CTRL + ALT + DEL Requirement?](#)

Settings

- [How to login with proximity.](#)
- [How to automatically lock computer when I walk away?](#)

Tokens

- [How to install GateKeeper Trident smartphone application on your phone.](#)
- [Does GateKeeper work with biometrics?](#)
- [Which fingerprint readers work with GateKeeper Proximity?](#)
- [What is the battery life of GateKeeper Halberd?](#)
- [How do I check the battery life of GateKeeper Halberd?](#)

Management

- [How to access the GateKeeper Hub.](#)
- [How to authorize a User to access a Computer?](#)
- [How to see all GateKeeper Tokens assigned to a User?](#)
- [How do I use the Hub to manage all the options on the client-side?](#)
- [How do I set up alerts?](#)
- [How to update AD Accounts?](#)
- [How do I print an activity or compliance report?](#)

Trial License

- [What happens when my trial license expires?](#)

Scenarios

- [I forgot my key at home.](#)
- [It takes too long to unlock my computer.](#)
- [Why is my GateKeeper Halberd beeping?](#)
- [Why is my GateKeeper Halberd blinking red?](#)
- [Password manager for GateKeeper not working.](#)
- [Why are some options grayed out so I can't edit?](#)
- [Computer stuck on login screen. Can't log in.](#)
- [Can't resolve issue with knowledge base, what to do next.](#)