

GateKeeper Proximity Evaluation Form

Pilot



Optimization



Deployment

Project Overview

Scope:	IT Administrators from the company will be trained to utilize the Enterprise software for simplified computer access and user credential management during a 30-day trial. Rather than having users type their email address and password to authenticate onto the computers, users will be assigned a Halberd Token and 4-6 digit PIN to quickly authenticate onto the computers and when the user is no longer detected near their computer, the GateKeeper software will trigger an 'auto-lock' event. User reports may be used to determine when users have clocked in/out for the
Goals:	workday, as well as basic contract tracing capabilities. Simplify computer access through MFA which will ultimately optimize day-to-day workflow. The IT
Goals.	Department should see a significant reduction in support tickets related to password reset requests.
Project Deadline:	

Phase I: Pilot

1. Demo

Discovery Call Date: Click or tap to enter a date.

Enterprise Demo Date: 10/14/2020

Done	Goal
	Schedule: 15-minute Discovery Call to determine project scope and introduction to features and tiers.
	Documentation Requests Sent: Case Study, Compliance Matrix
	Send: Budgetary Quote and Deployment Schedule. Please provide approx. number of users and computers.
	Schedule: 30-minute Enterprise Demo – Lunch and Learn.

2. Trial Preparation

Enterprise Installation & Training Date: Click or tap to enter a date.

	Pre-Installation Questionnaire for system requirements and network compatibility.
	Complete: Configuration List of Users and Computers. Identify users and computers for upcoming trial.
	Ship samples for trial and confirm delivery. Tracking details for samples.
	Schedule: 90-minute Enterprise Installation & Training with the GateKeeper admins. Confirmed with calendar
	invite containing Zoom/Webex screensharing link.

3. Installation & Configuration

Configuration Review Date: Click or tap to enter a date.

Untethered Labs, Inc. <u>www.gkaccess.com</u> College Park, MD USA



	Create a GateKeeper Customer Portal account to access your trial license.	
	Set up [Cloud/On-premise] GateKeeper Hub server application.	
	Install client-side application on all test computers.	
	Set up trial users with GateKeeper tokens and computer login credentials on the Hub.	
	Review LOCK and UNLOCK settings and configure GateKeeper for 2FA.	
	Demonstrate features of the Hub (Administrators, Licenses, Groups, Users, Computers, Reports, Audits, AD).	
	Introduce GateKeeper Knowledge Base to answer frequently asked questions.	
	Schedule: 30-minute Configuration Review follow-up for optimization and end user review.	
Phase II: Optimization 4. Week 1: Configuration Review		
	Date: Click or tap to enter a date. Ensure that all users have been added to GateKeeper Hub and assigned their GateKeeper tokens.	
	Ensure GateKeeper Client software is installed on all computers and they are synchronizing with the Hub.	
	Check Audit Logs to ensure that users are logging on to computers using GateKeeper.	
	Run reports on GateKeeper events and session activity.	
	Review how to revoke user access from the network and how to reuse a token.	
	Review Password Manager to showcase how to add and edit passwords for websites.	
	Review lock and unlock range settings to optimize for individual machines.	
	Schedule: 30-minute Final Trial Review.	
5. Week 2: Final Trial Review Date: Click or tap to enter a date.		
	Ensure that users are logging on to computers using GateKeeper by checking Audit Logs.	
	Run reports on GateKeeper events and session activity.	
	Check GateKeeper Groups to ensure all access policies are set properly.	
	Review end-user feedback, administrator feedback, and any additional workflow scenarios.	
	Validate that the solution meets your initial requirements and talk about next steps. Review and choose purchasing options (Plans, Pricing).	
	Schedule: 30-minute End User Review according to company's roll-out plan.	
	Schedule. 30 minute and oser neview according to company 3 fon out plan.	
Phase III: Deployment		
6. Deployment Review		
	Deployment Date: Click or tap to enter a date.	
	Purchase hardware and license subscription through the Customer Portal > STORE.	
	Review user on-boarding and GateKeeper Client application deployment with Hub administrator(s).	

Untethered Labs, Inc. <u>www.gkaccess.com</u> College Park, MD USA



Review knowledge base and other support options.
Review end-user interaction with GateKeeper and schedule time for additional user training, if required.
Schedule: Deployment Date. Our team will assist during this period to ensure a timely roll-out.

Untethered Labs, Inc. <u>www.gkaccess.com</u> College Park, MD USA